

Contractor & Services Guide



Microsoft agile staffing

Spring / Summer 2011

Call **01256 403800** for more information

How to Use This Guide

The guide is organised by Microsoft product, showing the overall number of DreamTeam members along with their experience in different roles and business sectors.

Information Worker
Microsoft Office SharePoint Server

Microsoft SharePoint makes it easier for people to work together. Using SharePoint, you can share information, ideas and expertise, create custom solutions, manage documents end to end and find the right business information to help everyone make better decisions. SharePoint can help your company respond to changing business needs quickly. Coupled with the expertise of DreamTeam members, SharePoint can help you cut training and maintenance costs and focus on strategic business priorities.

Example SharePoint Projects & Recent Clients

Portal and Intranet development
Consulting, architecture and implementation of client portal or intranet projects including requirements gathering, system architecture, management of content creation process and site, collaboration strategy and user training and support.

Website development
Creation and management of client website projects, including development of web content and management procedures, record, document and forms management facilities, policies and procedures.

Business Intelligence and reporting
Consulting to create a business intelligence portal for senior managers or departments with configurable digital dashboard reports, KPI monitoring, online Excel spreadsheets and data visualisation and OLAP cubes.

SharePoint 2010 Ready

ICS Solutions was a SharePoint 2010 launch partner and have put a number of trusted and experienced DreamTeam SharePoint Contractors through full SharePoint 2010 Developer, Administrator and Architect training via Microsoft. This, coupled with our pool of SharePoint experts individual experience and training, means we have a growing pool of SharePoint 2010 'ready' contractors.

Example DreamTeam Member SharePoint Skills

Senior Developer
Senior Technical Architect/Developer with 3 years .Net, SharePoint 2007, SharePoint 2010 and Visual C# and 6+ years intranet and internet solutions technology experience.

Application Architect
MCSE qualified expert in SharePoint technology. He has just finished a long term project for a major blue chip company.

Technical Lead /Consultant
MCSE, MCDBA and MCS D qualified SharePoint Consultant with wide industry sector based experience with SharePoint, CMS and BizTalk technologies.

Application Development

Developer	402
Senior Developer	220
Technical/Solutions Architect	221
Lead Developer	99
Test Manager/Tester	55
Build/Release Manager	8
UI/Graphic Designer	23

Infrastructure

Consultant	98
Engineer/Help Desk	93
Database Architect/Administrator	36

Project Management and Consulting

Team Leader	176
Programme/Project Manager	163
Senior Technology Consultant / Technology Consultant	229
Business Analyst/Consultant	97

Training and Support

Microsoft Certified Trainer	14
Technical Author	9

SharePoint 2010 Ready 127

Sector Experience

Services	512
Finance	342
Public Sector	377
Retail	91
Telecommunications	137
Manufacturing	59
Microsoft Direct	102
Pharmaceutical	77

The UK's No.1 source of Tested, Trusted & Proven **Microsoft** Contractors 7

Example Projects

This section gives brief outlines of some typical projects DreamTeam members have undertaken.

Total Pool

The number of DreamTeam members accredited to work with this product.

Role

DreamTeam members work on projects in a wide variety of roles. Some team members are accredited to work in a number of different roles. This section shows the roles available and the number of DreamTeam members accredited for each.

Recent Clients

DreamTeam members work for clients throughout the UK economy. This section shows a sample of the clients who have been assisted in projects utilising the technology in question.

Sector Experience

With expertise across many sectors, DreamTeam offers members familiar with the issues typically requiring attention in most businesses. This section shows the spread of sector expertise working with this product.

Member Skills

This section summarises the expertise and standard of qualification you can expect from a DreamTeam member supplied for a particular role.



DreamTeam Portal 2.0

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ICS DreamTeam – The UK’s largest pool of vetted, trusted Microsoft experts.

DreamTeam Contract staffing gives you immediate access to over 2,300 high quality, vetted and proven Microsoft specialist contractors at agency prices.

DreamTeam Contract Staffing:

Contractor Pool

The UK's largest pool for choice, speed and quality covering all major Microsoft technologies.

Contractor Process

Agile staffing for clients and partners with a tried and tested methodology ensuring we deliver.

Contractor Vetting

The Peer vetting included in our 7 stage process filters out over 70% of unsuitable candidates.

DreamTeam Portal

The portal manages the entire staffing process, reducing your workload and time by 50%.

24/7 Global Resourcing

Our global presence enables us to respond effectively to your staffing requirements 24/7.

Contractor Pricing

Competitive published price list, plus buy-to-budget delivers against a specific budget target.

Flexible short, medium and long term engagements with a rapid turnaround of requests in 2-48 hours.

Expert resourcing and peer vetting to meet our “trusted” standard guarantees the contractors we put forward have been reviewed by DreamTeam experts and recommended by our qualified Microsoft technology specialists.

Extremely high quality personnel capable of reflecting your values. The DreamTeam pool are the highest standard in the UK. At one end of the spectrum they have worked on the UK’s most complex Microsoft projects and at the other end they have worked on simple but important pilots and consulting engagements.

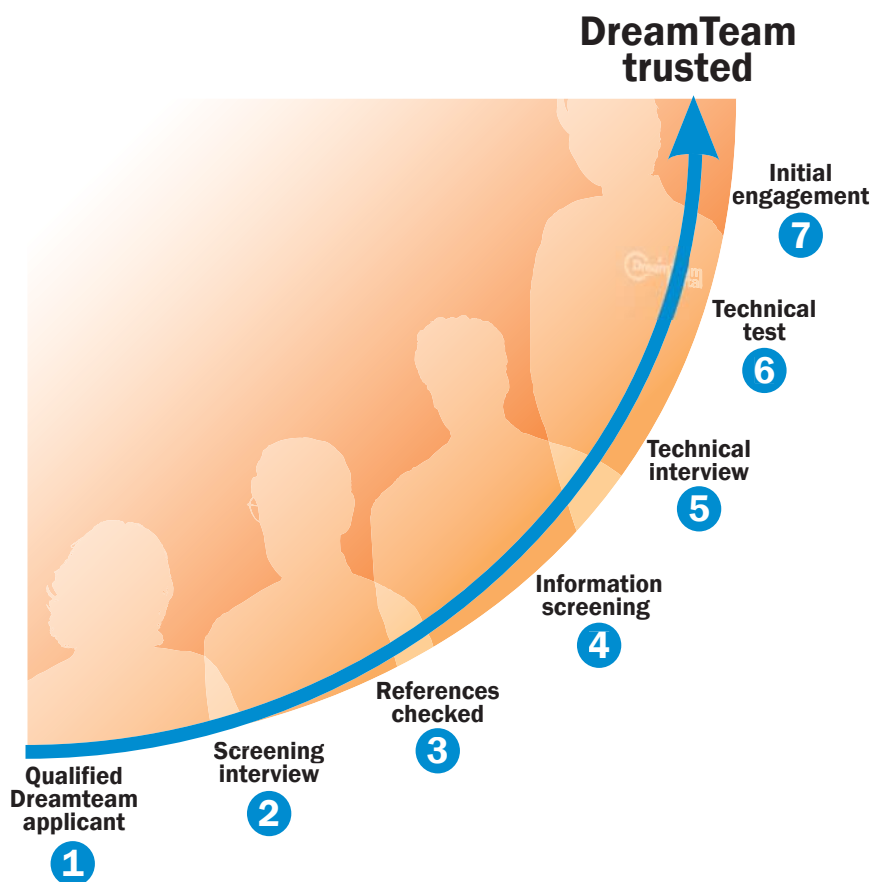
Microsoft Gold Partner quality

ICS Solutions Microsoft Gold Partner status and reputation as 'Microsoft Gurus' gives you the confidence and trust that your needs are handled by acknowledged leaders in the Microsoft technology market. ICS Solutions have been a Microsoft Gold Partner for over 15 years and provide Microsoft itself with DreamTeam resources.

Global Presence: Our global presence enables us to respond to client staffing requirements 24/7, working around the clock to ensure your staffing needs are processed effectively and responded to promptly. Our 'Springs' Indian office is able to process high volumes of resource requests, undertaking the invaluable and labour intensive process of initial search and filtering that can rapidly identify individuals or even whole teams of Microsoft specialists against a detailed resourcing brief.

ICS DreamTeam Quality Vetting Process & Overview

1. **Qualified DreamTeam Applicant** – receipt of CV via referrals, networking and online searches.
2. **Screen Interview** - general interview with Account/Operations Manager covering career history, technical skills, preferred roles, certifications, client facing skills.
3. **References Checked** – from last two contracts.
4. **Information Screening** – certifications checked and verified.
5. **Technical Interview** – by a member of ICS' technical team/ trusted DreamTeam member. A peer to peer review, undertaken by someone within the consultant's skills specialty. The technical interview is used to verify they have the skills stated on their CV and to gauge depth and breadth of skill. The technical interview will also involve screening on secondary skills, including analysis, documentation, methodology awareness and approach.
6. **Technical Test** – online technical test where applicable.
7. **Initial Engagement** – contracted to client project.



DreamTeam Clients include: 3i, British Museum, BSG, ByBox, Cap Gemini, Cimbax, Clarks Shoes, Compel, Computacenter, Cushman & Wakefield, De La Rue, Dimension Data, Dunhumby, Getronics, Global Crossing, Halcrow Group, ICS Solutions, IVIS, Jupiter, Kraft, Logicalis, Microsoft, Minster Law, Moresoft, National Archives, Netstore, Openwork, Parity, PC-Ware, QA Interquad, Resource IT, SCC, Sony, Teksys, The AA, The DX, Tokyo Electron, Unilever & Wexham Park Hospital.

DreamTeam Member Pool Profile

DreamTeam offers the largest pool of Microsoft experts in the UK. Many DreamTeam members have expertise in multiple Microsoft products and technologies and in several different business sectors.

The tables below profile the DreamTeam pool by Microsoft product, business sector experience, qualifications, roles and availability.

Total Pool: 2,326

Microsoft Platform and Development	
Windows Server	1191
Visual Studio.net	1080
Silverlight	113
Information Worker	
Office	501
Exchange	508
SharePoint	776
Project Server	56
Business Process Management	
SQL Server	1,718
BizTalk Server	365
Content Management Server	120
Commerce Server	68
Operational Infrastructure	
Active Directory	532
SMS	193
ISA Server	121
SCOM	116
OCS	40
SCCM	56
Business Solutions	
Dynamics CRM	240
Dynamics Ax, Nav, GP	62
Microsoft Cloud	
Azure	32
BPOS	27

Application Development	
Developer	1279
Senior Developer	742
Technical/Solutions Architect	648
Lead Developer	287
Test Manager/Tester	288
Build/Release Manager	46
UI/Graphic Designer	52
Software Packager	41
Infrastructure	
Consultant	396
Engineer/Help Desk	416
Database Architect/Administrator	223
Project Management and Consulting	
Team Leader	596
Programme/Project Manager	480
Senior Technology Consultant / Technology Consultant	672
Business Analyst/Consultant	309
Training and Support	
Microsoft Certified Trainer	51
Technical Author	48

Availability	
Immediate	872
2 to 4 weeks	520
Within 4 to 6 weeks	125
7+ weeks	707
Sector experience	
Services	1,736
Finance	1,425
Public Sector	1012
Retail	527
Telecommunications	426
Manufacturing	293
Microsoft Direct	312
Pharmaceutical	298
Microsoft Certification	
MCP	417
MCSE	365
MCSA / MCSD	291
MCAD / MCDBA	201
MCT	197
Project Management Certification/Clearance	
PRINCE / ITIL	201
Security Cleared	97

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Microsoft Office SharePoint Server

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Total Pool: 776

Example SharePoint Projects & Recent Clients

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Technical Lead /Consultant

MCSE, MCDBA and MCS D qualified SharePoint Consultant with wide industry sector based experience with SharePoint, CMS and BizTalk technologies.

Application Development

Developer	402
Senior Developer	220
Technical/Solutions Architect	221
Lead Developer	99
Test Manager/Tester	55
Build/Release Manager	8
UI/Graphic Designer	23

Infrastructure

Consultant	98
Engineer/Help Desk	93
Database Architect/Administrator	36

Project Management and Consulting

Team Leader	176
Programme/Project Manager	163
Senior Technology Consultant / Technology Consultant	229
Business Analyst/Consultant	97

Training and Support

Microsoft Certified Trainer	14
Technical Author	9

SharePoint 2010 Ready	127
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Sector Experience

Services	512
Finance	342
Public Sector	377
Retail	91
Telecommunications	137
Manufacturing	59
Microsoft Direct	102
Pharmaceutical	77

Microsoft Exchange Server



Total Pool: 508

Exchange Server provides employees with access to their e-mail, voice mail, calendars, and contacts from a variety of clients and devices. DreamTeam members offer a complete range of implementation, integration and support skills to ensure that Exchange delivers its full potential in your organisation. A number of our members have updated their skills to include Exchange 2010.

Example Exchange Projects & Recent Clients

Exchange Technical Architecture

Definition and design of DR Strategy for Exchange. Environments initiated via workshops with key client attendees to ascertain specific project and internal requirements.



Lotus Notes to Exchange Migration

Project management and staged migration task creation and implementation, either on site or remotely as required. Includes translation from Notes to Exchange and replication of email accounts and permissions.



Exchange Upgrade and Migration

Exchange experts to help with upgrade and migration from Exchange 2003 or 2007 including use of Symantec KVS Vault and Quest Exchange Migration tools.



Exchange Skills Transfer

Exchange / AD resources to ensure skills transfer and issue resolution with internal client and support teams to ensure maintenance and support of the overall client AD / Exchange infrastructure.



Exchange Support

Provision of holiday cover, email system testing, resolution of internal support team needs or support and provide recommendations as to best practice on email system migration projects.



Example DreamTeam Member Exchange Skills

Test Manager

Test Manager and Analyst with focused industry sector experience. Has worked with a range of high profile enterprise clients.

Senior Consultant

MCSE qualified and widely experienced in Exchange and SMTP messaging systems including architecture design; message filtering, security and integrity; and troubleshooting within SME and multinational environments.

Infrastructure Consultant / Architect

MSCE qualified with over ten years experience in IT infrastructure, designing, implementing and managing large systems including network directories, mail systems, distributed Web sites.

Application Development

Developer	93
Senior Developer	41
Technical/Solutions Architect	130
Lead Developer	24
Test Manager/Tester	19
Build/Release Manager	12
UI/Graphic Designer	5
Software Packager	16

Infrastructure

Consultant	187
Engineer/Help Desk	239
Database Architect/Administrator	30

Project Management and Consulting

Team Leader	121
Programme/Project Manager	76
Senior Technology Consultant / Technology Consultant	194
Business Analyst/Consultant	34

Training and Support

Microsoft Certified Trainer	22
Technical Author	11

Sector Experience

Services and Telco	371
Finance	251
Public Sector	254
Retail	87
Telecommunications	68
Manufacturing	59
Microsoft Direct	57
Pharmaceutical	64

Information Worker Microsoft Office System



Total Pool: 501

Microsoft Office system has set the standard for desktop and server software to help streamline the way people do business. DreamTeam members can ensure you maximise the capabilities of Office, helping increase personal productivity, simplifying how people work together, streamlining processes and enterprise content management, and improving the quality of business insight across your business.

Example Office Projects & Recent Clients

Business Analysis and Programme Management

Requirements gathering and creation of common UI built on Office infrastructure, helping users by ensuring critical aspects of systems look and feel the same – unlocking the functionality and often large investment in Microsoft Office.



Office Development

Migration and creation of corporate templates and configuration of Office menu options. Documentation of template creation process so clients can repeat the procedure in the future.



Office Excel Migration Consulting

Office consulting to assist with migration issues that arise with more complex Excel macros and VBA code running under Excel. Provision of guidance, advice and tools when migrating from previous to most recent versions of Excel.



Office Add-in Consulting and Deployment

Creation of Office add-ins for easy user deployment e.g. importing data from SQL Server, integration with VBA, Excel manipulation and structured data export back to SQL Server.



Office Excel Consulting and Macro Creation

Complex Excel Consulting e.g. solving common issues around ad-hoc complex Excel spreadsheets that have duplication / support / failure issues and require additional features and Macro creation.



Example DreamTeam Member Office Skills

Lead Developer

A Microsoft Excel VBA expert, as well as knowledge in SQL and Visual Basic technologies. Available mainly for short duration or part-time contracts.

Technical Architect / Consultant

MCP Qualified Technical Architect / Consultant with 6+ years experience in the IT industry across a wide range of Microsoft technologies and industry sectors.

Web Designer

Web Designer and Senior Developer with four years postgraduate experience in internet/intranet design. Has worked across a wide industry sector base.

Application Development

Developer	194
Senior Developer	104
Technical/Solutions Architect	114
Lead Developer	41
Test Manager/Tester	114
Build/Release Manager	19
UI/Graphic Designer	20
Software Packager	9

Infrastructure

Consultant	64
Engineer/Help Desk	75
Database Architect/Administrator	54

Project Management and Consulting

Team Leader	127
Programme/Project Manager	110
Senior Technology Consultant / Technology Consultant	66
Business Analyst/Consultant	83

Training and Support

Microsoft Certified Trainer	8
Technical Author	13

Sector Experience

Services and Telco	298
Finance	201
Public Sector	172
Retail	96
Telecommunications	51
Manufacturing	72
Microsoft Direct	61
Pharmaceutical	47

Microsoft Cloud Microsoft Azure Platform



The Windows Azure Platform (Azure) is an internet-scale cloud services platform hosted in Microsoft datacenters, which provides an operating system and a set of developer services that can be used individually or together to host, scale and manage Web applications.

Total Pool: 32+

Example SQL Projects & Recent Clients

Data Migration

Mobile Ventures Kenya (MVK) is a new organisation focused on developing innovative financial products that are tailored to meet the needs of unbanked customers in Kenya. MVK approached ICS Solutions early on in 2010 for guidance in migrating their existing database to be more sustainable with growth rates around a new product. MVK wanted a scalable system that could be increased in demand and usage after the initial pilot stage.



Example DreamTeam Member Azure Skills

Senior Developer

Experienced Developer who has recently developed a solution to enable the client to utilise a SQL Azure database through a Windows Azure web front-end. An on-premise SQL Server then synchronises to the Cloud, providing the client with on-premise SQL Reporting Services.

Technical Consultant

MCP, MCSD and MCT qualified. Currently working as an Azure Practice Lead, Technical Consultant and Trainer and is presenting Azure and Cloud educational seminars at ICS Solutions

Software Consultant

with full project lifecycle and client facing experience in the finance, retail and services industries, has recently developed a public facing website using the latest ASP.NET MVC Framework approach, Azure Cloud Services, Silverlight and WPF with Microsoft Surface.

Project Manager

Prince II qualified Project Manager with vast experience with web projects. Recently completed Microsoft Cloud Computing (Azure and SQL Azure) training.

Application Development

Developer	22
Senior Developer	17
Technical/Solutions Architect	12

Project Management and Consulting

Programme/Project Manager	9
Senior Technology Consultant / Technology Consultant	12

Sector Experience

Services and Telco	21
Finance	13
Public Sector	18
Retail	10
Telecommunications	8
Manufacturing	8
Microsoft Direct	10
Pharmaceutical	7

+ More DreamTeam Members are being added to the Azure Pool on a daily basis as the skills base for the new technology expands.

Contact ICS Solutions for the latest information on member skills and services.

Microsoft Business Productivity Online Services

A set of messaging and collaboration tools, delivered as a subscription service, that helps businesses better serve their customers without the need to deploy and maintain software and hardware on-premise. The suite includes Exchange Online, SharePoint Online, Office Communications Online, Office Live Meeting and Forefront Online Protection for enhanced security.

With our DreamTeam members experience you could to build and host your application in the cloud, giving you huge cost savings by removing up-front capital expenses and reducing the burden on your IT support teams. Microsoft cloud solutions offer the flexibility to work alongside your existing on-premises infrastructure and give you the ability to scale your processing requirements as your business changes, with a utility-based pay-as-you-go pricing model.



Microsoft®
Online Services

Total Pool: 27+

Application Development

Developer/Senior Developer	17
Technical/Solutions Architect	11
UI Designer/Graphic Designer	7

Infrastructure

Consultant	47
Engineer	7

Project Management and Consulting

Team Leader	7
Technology Consultant	9

Sector Experience

Services	19
Finance	11
Public Sector	9
Retail	15
Telecommunications	8
Microsoft Direct	7
Pharmaceutical	5

+ More DreamTeam Members are being added to the BPOS Pool daily as the skills base for the new technology expands. Contact ICS Solutions for the latest information on member skills and services.



Coming Soon

Microsoft Office 365 is the next step in the future of productivity and a brand new way to think about productivity in the Cloud. Due to be available in summer 2011, Microsoft Office 365 brings together Cloud versions of Microsoft's most trusted next-generation communications and collaboration products with the latest version of Microsoft's familiar desktop suite; Exchange Online, SharePoint Online and Lync Online.

Example Microsoft BPOS Project & Recent Clients

Exchange Online Migration and Implementation

Migration and implementation of Microsoft Exchange Online (including Exchange Hosted Services - Encryption and Compliance Archiving). Utilising a multi-stage migration method ensuring all historic data is migrated to the Cloud prior to user activation.



SharePoint Online Extranet

Design and implementation of a SharePoint Online Extranet, enabling various external organisations to work together on joint venture projects serving a District Council.



Office Communications Online

Provision and implementation of an Office Communications Online project, enabling instant messaging and presence information across the business.



Preparing for Office 365

Engaged with public sector client in their evaluation of Microsoft Office 365, enabling them to evaluate the Office 365 platform pre-public beta, including the upgrade and provision of necessary prerequisite server technology (Exchange 2010 CAS server, Active Directory Federation Server etc.).



Example DreamTeam Member BPOS Skills

SharePoint Consultant

Microsoft qualified and experienced Consultant with all versions of SharePoint, and most recently SharePoint Online, wise industry sector based experience and a trusted member of the DreamTeam.

Exchange Consultant

MCSE qualified with over 12 years' infrastructure experience and Exchange messaging systems across SME and multinational environments. Recently involved in the migration and implementation of Microsoft Exchange Online through ICS Solutions.

Project Manager

Prince II qualified Project Manager with growing experience in cloud based technologies. Recently completed Microsoft Cloud Computing training.

Business Process Management Microsoft SQL Server

SQL Server is a comprehensive, integrated, end-to-end data solution that empowers your people by providing a more secure, reliable, and productive platform for enterprise data and BI applications. DreamTeam resources for SQL Server projects help you create, deploy, manage and use enterprise data and analytical applications on platforms ranging from mobile devices to enterprise data systems.



Total Pool: 1,718

Example SQL Projects & Recent Clients

Data Migration

Design of Data Migration process for implementation for key projects including scripts to achieve the migration of large volumes of data seamlessly and use of deployment/admin tools.



End to end integrated BI platform

Design and provision of 24 x 7 data access for end-to-end integrated BI platform. SQL Server experts delivering design capability, data integration and transformation services to ensure access to high volumes of data.



DBA / Troubleshooting

SQL environment re-engineering. Review of current SQL environment to provide best practice and procedures, including migrating existing databases onto amended or entirely new platforms.



SQL Reporting Services

Consultancy services to ensure the most effective and efficient route for managing reports as a data source for downstream BI. Creation of an extensible architecture and open interfaces for embedding BI reports.



Performance Tuning and Replication

Performance tuning SQL configurations and optimising new or revised configurations of Microsoft clusters, ensuring successful replication across a large number of servers or a server farm.



Application Development

Developer	917
Senior Developer	533
Technical/Solutions Architect	407
Lead Developer	227
Test Manager/Tester	214
Build/Release Manager	29
UI/Graphic Designer	47
Software Packager	9

Infrastructure

Consultant	181
Engineer/Help Desk	199
Database Architect/Administrator	163

Project Management and Consulting

Team Leader	369
Programme/Project Manager	242
Senior Technology Consultant / Technology Consultant	504
Business Analyst/Consultant	176

Training and Support

Microsoft Certified Trainer	23
Technical Author	21

Sector Experience

Services and Telco	1,202
Finance	798
Public Sector	712
Retail	278
Telecommunications	292
Manufacturing	166
Microsoft Direct	177
Pharmaceutical	154

Example DreamTeam Member SQL Skills

Senior Developer

Senior Developer with 6 years expert knowledge and experience in SQL Server technologies working extensively in the financial services and service industries and major blue chip organisations.

Senior Consultant/ Developer

Expert in SQL Server and Visual Studio technologies with 20 years industry experience across a wide sector base with work for large blue chip clients.

Technical Architect / Developer

MCP qualified SQL Server Consultant / Developer / DBA and has worked extensively in the financial services and service industries.

Business Process Management Microsoft BizTalk Server

DreamTeam offers all the skills you need with BizTalk, Microsoft's business process management server. BizTalk enables companies to automate and optimise business processes and includes powerful, familiar tools to design, develop, deploy, and manage those processes.



Total Pool: 365

Example BizTalk Projects & Recent Clients

Enterprise Application Integration (EAI)

Creation of highly functional and flexible IT infrastructures to integrate a wide range of disparate business systems, that grow with an organisation and provide high levels of system availability and long-term scalability.

EDI and supply chain integration

Integration of EDI systems and processes across the supply chain to maximise revenue, reduce costs, improve product and service availability and meet ever changing consumer demand.

Business Rules and Workflow (STP)

Complex projects with extensive use of BizTalk orchestrations, advanced Web services and security, exploitation of BizTalk business rules engine and advanced .NET technologies for Straight Through Processing (STP).

SOA and Web Services Framework

Creation of a service oriented architecture (SOA) and Web services framework, integrated with a range of LOB applications including delivery of post-processed data to clients and facilities such as remote calculation of spreadsheets.

Business Process Management and Messaging

BPM and messaging hub to extract data from and then update internal systems, routing messages to external product providers. Management of user provisioning workflow and processes to enable partners to integrate with central applications, processes and messaging systems.



Application Development

Developer	235
Senior Developer	133
Technical/Solutions Architect	151
Lead Developer	60
Test Manager/Tester	31
Build/Release Manager	3
UI/Graphic Designer	2

Infrastructure

Consultant	28
Engineer/Help Desk	17
Database Architect/Administrator	16

Project Management and Consulting

Team Leader	95
Programme/Project Manager	66
Senior Technology Consultant / Technology Consultant	84
Business Analyst/Consultant	43

Training and Support

Microsoft Certified Trainer	7
Technical Author	1

Sector Experience

Services and Telco	254
Finance	197
Public Sector	153
Retail	82
Telecommunications	46
Manufacturing	57
Microsoft Direct	61
Pharmaceutical	27

Example DreamTeam Member BizTalk Skills

Lead Developer

MCP, MCSD, MCAD and MCT Qualified. Has worked in IT since 1985 and is currently developing bespoke BizTalk 2006 Seminars for the DreamTeam.

Senior Design Consultant

MCSD qualified experienced Technical Architect/Design Consultant with extensive knowledge and experience of BizTalk 2006, SQL Server, MOM, SMS and the .NET Framework.

Technical Lead

MCSE, MCDBA and MCSD qualified with extensive experience in BizTalk, SharePoint and CMS technologies.

Microsoft Platform and Development

Microsoft Silverlight

Silverlight is a powerful development platform and with the expertise of DreamTeam Members can enable you create engaging, innovatively designed, interactive applications for many screens across the Web, desktop, and mobile devices.



Total Pool: 113

Example SQL Projects & Recent Clients

Video Streaming

Design and development of a User Interface and its behaviours in XAML and C# for delivering streaming video with a rich control interface. Project implemented Microsoft's DRM with Silverlight.



Dynamic Document Repository Viewer

Design and Development of a custom user interface enabling end users to filter data on demand using Microsoft Silverlights Rich Controls.



Media Rich Applications

creation of media rich applications, encompassing video and 3D animation assets, inter-browser communication and SeaDragon technology. Component-driven design allows ease of code reuse and testability, whilst MVVM pattern employed to maintain 'blendability' for enhanced designer involvement. .



Application Development

Developer	106
Senior Developer	74
Technical/Solutions Architect	33
Lead Developer	25
UI/Graphic Designer	11

Project Management and Consulting

Team Leader	29
Senior Technology Consultant / Technology Consultant	26

Example DreamTeam Member Silverlight Skills

Web Designer / Web Developer

Developer with over six years commercial experience in the IT industry working for companies who specialize in the development of internet based software solutions. Has recently worked on a project to implement 3rd party video advertisements into a media player developed in Silverlight.

Developer

Highly skilled IT Professional with 15 years experience, the last 3 years have been spent as lead back end and Silverlight developer and has completed a number of Silverlight projects including SkyPlayer and Sky Video On Demand.

UI Developer/Designer

With extensive skills in User Interface Design Principles and strong knowledge of design suites such as Adobe Photoshop and the Expression Suite by Microsoft. Has the ability to create captivating design prototypes using Expression Blends Sketch Flow to effectively map out and iterate the flow of an application UI.

Sector Experience

Services and Telco	72
Finance	64
Public Sector	61
Retail	21
Telecommunications	24
Manufacturing	11
Microsoft Direct	19
Pharmaceutical	12

Microsoft Platform and Development Windows Server System

Windows Server and Windows Vista provide a productive infrastructure platform for powering connected applications, networks, and Web services from the workgroup to the data centre. DreamTeam members help you build a secure IT infrastructure that provides a powerful application platform for quickly building connected solutions and an information worker infrastructure for enhanced communication and collaboration anytime and anywhere.



Example Windows Server Projects & Recent Clients

Infrastructure Consultancy

Consultancy for projects involving Windows Server and AD. Tasks could include requirement gathering; supporting internal environments; documentation or acting as technical lead in proof of concept projects.



Migration to Windows with AD Consultancy

Managing complex migrations with a technical approach and staged process including build, domain preparation, migration of domain objects, analysis of migration reports, managing migration process and post migration tasks, including decommissioning.

Windows Consultancy

Complete client application and overall system architecture review against Microsoft best practice, with recommendations and full implementation plan.

Windows Pilots and Testing

Managing Windows pilot and migration projects with a staged process approach including test run, generation of migration reports and migration process review.

Example DreamTeam Member Windows Server Skills

Senior Technical Consultant

MCP, MCSE, MCSA and MCT qualified with extensive experience in Windows Advanced Server, Windows XP and Windows Vista technologies. Broad experience in the IT industry and services sector for key partner clients.

Senior Test Manager / Consultant

Senior Software Testing Consultant with 20 years IT experience. Expert in Windows Server and Windows Vista technologies with 14 specialising in testing.

Infrastructure Consultant

Infrastructure consultant with expert skills in Exchange Server and Windows Server and MCP and MCSE Qualifications.

Application Development

Developer	467
Senior Developer	269
Technical/Solutions Architect	297
Lead Developer	127
Test Manager/Tester	118
Build/Release Manager	24
UI/Graphic Designer	23
Software Packager	32

Infrastructure

Consultant	238
Engineer/Help Desk	279
Database Architect/Administrator	94

Project Management and Consulting

Team Leader	271
Programme/Project Manager	178
Senior Technology Consultant / Technology Consultant	368
Business Analyst/Consultant	109

Training and Support

Microsoft Certified Trainer	27
Technical Author	22

Sector Experience

Services and Telco	901
Finance	562
Public Sector	559
Retail	192
Telecommunications	124
Manufacturing	129
Microsoft Direct	131
Pharmaceutical	107

Microsoft Platform and Development Visual Studio.net

Microsoft Visual Studio is the best integrated software development platform to build the mission-critical applications that businesses depend on. DreamTeam members offer comprehensive skills for .net development projects with Visual Studio from concept and design to deployment and roll out.



Total Pool: 1080

Example Visual Studio .Net Projects & Recent Clients

Business Presence System

Design and development of internal or external business presence systems, integrated with other LOB applications. Consulting on costs and timescales, architecture, design, build and implementation and internal development teams knowledge transfer.



Customer and Staff Management

Development of applications to create and manage customer records, staff and invoicing e.g. Web access to buy / book services, staff diary management, customer detail management, messaging integration and fleet management.

Project and Development Consulting

.Net development experts reporting to senior IT management to coordinate development plans for internal .Net development, including internal consulting, project development coordination, architecture, team skills transfer and internal mentoring.

Architecture design and development

Technical design of product features from reviewed and defined client expectations / budget. Produce technical build plan and task assignment during development phase, plus code reviews and testing process, test report analysis and and management of issue resolution.

Example DreamTeam Member Visual Studio .Net Skills

Senior Technical Consultant

MCP, MCSE, MCSA and MCT qualified with extensive experience in Windows Advanced Server and Windows XP technologies. Broad experience in the IT industry and services sector for key partner clients.

Senior Test Manager / Consultant

Senior software Testing Consultant with 20 years IT experience. Expert in Windows Server technologies with 14 specialising in testing.

Infrastructure Consultant

Infrastructure consultant with expert skills in Exchange Server and Windows Server and MCP and MCSE Qualifications.

Application Development

Developer	715
Senior Developer	479
Technical/Solutions Architect	298
Lead Developer	202
Test Manager/Tester	103
Build/Release Manager	21
UI/Graphic Designer	42

Infrastructure

Consultant	50
Engineer/Help Desk	37
Database Architect/Administrator	81

Project Management and Consulting

Team Leader	244
Programme/Project Manager	157
Senior Technology Consultant / Technology Consultant	223
Business Analyst/Consultant	115

Training and Support

Microsoft Certified Trainer	7
Technical Author	19

Sector Experience

Services and Telco	742
Finance	501
Public Sector	372
Retail	188
Telecommunications	172
Manufacturing	143
Microsoft Direct	161
Pharmaceutical	75

Microsoft Active Directory



A central component of the Windows platform, Active Directory provides the means to manage the identities and relationships that make up network environments. DreamTeam resources enable you to deploy, migrate and manage with Active Directory.

Example Active Directory Projects & Recent Clients

Migration from NT4 to Active Directory

Migration of NT4 data to AD from dispersed servers to a new single fileserver per site, creation of account application permissions, renaming computers and user accounts, migrating servers, workstations and printers using a scripted process.

Troubleshooting AD and Exchange

AD and Exchange consulting to troubleshoot problems with client firewall settings and resolving internal, external and mobile device access to Exchange, using a detailed step by step methodology and approach.

AD Design

Definition and design for setting up Active Directory for new projects e.g. Extranet including configuration of existing client infrastructures and factoring in client requirements to ensure futureproofing.

Windows Migration with AD consultancy

Managing migration with a staged technical approach including build and test, domain preparation, migration of domain objects, test run, migration reports, managing migration process and post migration / decommissioning.

AD Technical Architecture and implementation

Setting up AD using deployment tools and MS IIS as a live project or proof of concept including architecture, design and implementation.



Application Development

Developer	111
Senior Developer	49
Technical/Solutions Architect	137
Lead Developer	25
Test Manager/Tester	19
Build/Release Manager	15
UI/Graphic Designer	4
Software Packager	22

Infrastructure

Consultant	196
Engineer/Help Desk	208
Database Architect/Administrator	41

Project Management and Consulting

Team Leader	133
Programme/Project Manager	67
Senior Technology Consultant / Technology Consultant	207
Business Analyst/Consultant	37

Training and Support

Microsoft Certified Trainer	18
Technical Author	11

Example DreamTeam Member Active Directory Skills

Infrastructure Consultant

Highly proficient Windows Development Specialist with 15 years IT experience in IT infrastructure, designing, implementing and managing large systems and working for blue chip companies across a number of sectors.

AD Designer / Security Consultant

Active Directory specialist with strong security skills. He has recently completed a long and very successful assignment for DreamTeam at a leading Tier 1 Infrastructure Partner.

Trainer / Systems Engineer

MCT Qualified and an experienced consultant, trainer, team leader and systems engineer who enjoys the challenges presented out in the field and in the classroom.

Sector Experience

Services and Telco	388
Finance	261
Public Sector	267
Retail	94
Telecommunications	92
Manufacturing	57
Microsoft Direct	63
Pharmaceutical	46

Microsoft Systems Management Server

Systems Management Server is Microsoft Corporation's strategic solution for change and configuration management of Windows-based systems. As hardware and software assets comprise a large portion of the IT budget, corporations are becoming more focused on finding ways to reduce these costs while continuing to deliver valuable business capabilities. DreamTeam can help you use SMS to reduce overall operational costs of managing and deploying software.

Systems Management Server (SMS) 2007 R2 builds upon the base of the SMS 2003 to provide a comprehensive solution for change and configuration management for the Microsoft platform. SMS 2007 enables organisations to quickly and cost-effectively provide relevant software and updates to users from Microsoft and non-Microsoft vendors.

Microsoft
Systems Management Server

Total Pool: 193

Example SMS Projects & Recent Clients

SMS Support

Long term contract support of internal SMS functions with end-to-end project work, skills transfer and team monitoring.



SMS issue resolution

Working with client team to resolve problems with Microsoft SMS infrastructure, including hierarchy structure and diagnosis and repair of SMS client problems.



SMS Consultancy

Review of SMS architecture and set-up, provision of concise documentation, recommendations and assistance on implementation, knowledge transfer and training.



SMS Training

One to five day instructor led course to Microsoft or internal standards. Bespoke course creation for individuals, small teams or larger groups as required.



Application Development

Developer	28
Senior Developer	14
Technical/Solutions Architect	57
Lead Developer	10
Test Manager/Tester	16
Build/Release Manager	9
Software Packager	26

Infrastructure

Consultant	77
Engineer/Help Desk	76
Database Architect/Administrator	17

Project Management and Consulting

Team Leader	55
Programme/Project Manager	18
Senior Technology Consultant / Technology Consultant	68
Business Analyst/Consultant	8

Training and Support

Microsoft Certified Trainer	11
Technical Author	8

Sector Experience

Services and Telco	143
Finance	93
Public Sector	82
Retail	36
Telecommunications	17
Manufacturing	27
Microsoft Direct	28
Pharmaceutical	26

Example DreamTeam Member SMS Skills

Team Leader

Team Leader and Packager with wide exposure to computer technologies gained over 20 years within the IT industry.

SMS Consultant

Over 5 years experience with System Management Server. Also experienced with Windows Server, Active Directory, McAfee Antivirus and Security.

SMS Infrastructure Consultant

MCT and MCSE Qualified Infrastructure Consultant with 11 years overall Microsoft technology experience and 8 years SMS experience. Expert in Exchange, AD, MOM and SMS.

Microsoft System Center Operations Manager

Microsoft System Center Operations Manager (SCOM) is the end-to-end service management solution that works seamlessly with Microsoft software and applications, and intelligent monitoring and reporting. DreamTeam members can help use SCOM to increase efficiency while enabling greater control of your IT environment.

As part of Microsoft System Center 2007, SCOM 2007 delivers open and scalable enterprise-class operational management by providing comprehensive event management, proactive monitoring and alerting, reporting and trend analysis, and system and application specific knowledge and tasks to improve the manageability of Windows Server System™ environments.



Total Pool: 116

Example SCOM Projects & Recent Clients

SCOM support

Microsoft qualified SCOM engineer with design and hands-on experience to provide end-to-end capability in SCOM for new or existing environment.



SCOM Consultancy – issue resolution

Review of current SCOM infrastructure and architecture with diagnosis, resolution planning and support for internal client teams.



SCOM Consultancy – internal support

Long term support involving the provision of documentation for SCOM set up, review, recommendations, assistance in implementation, change management and client training.



SCOM Consultancy – infrastructure

Design of SCOM infrastructure including clustered repositories, SCOM Connector Framework, multiple domain, deploying agents into a DMZ environment with multitiered management groups.



Example DreamTeam Member SCOM Skills

SCOM Lead Consultant

Lead Consultant with a wide range of industry experience and vast technical skills. Expert consultant in Microsoft System Center Operations Manager, SQL Server and Microsoft Office.

Infrastructure Consultant / Architect

Infrastructure Consultant with expert SCOM, SMS, Exchange and AD skills. MCP Qualified.

Application Development

Developer	16
Senior Developer	9
Technical/Solutions Architect	43
Lead Developer	4
Test Manager/Tester	5
Build/Release Manager	2
Software Packager	7

Infrastructure

Consultant	58
Engineer/Help Desk	46
Database Architect/Administrator	9

Project Management and Consulting

Team Leader	41
Programme/Project Manager	15
Senior Technology Consultant / Technology Consultant	40
Business Analyst/Consultant	6

Training and Support

Microsoft Certified Trainer	9
Technical Author	7

Sector Experience

Services	86
Finance	48
Public Sector	49
Retail	18
Telecommunications	9
Manufacturing	17
Microsoft Direct	20
Pharmaceutical	11

Microsoft System Center Configuration Manager



Total Pool: 56

System Center Configuration Manager 2007 R2 (SCCM) comprehensively assesses, deploys, and updates servers, client computers, and devices-across physical, virtual, distributed, and mobile environments.

Optimized for Windows, it is the best choice for gaining enhanced insight into and control over IT systems. With up to 70% of a system's total cost being incurred in the form of maintenance, using DreamTeam and SCCM to effectively manage your company's IT infrastructure is one of the best ways to help reduce the total cost of ownership (TCO).

Application Development

Technical/Solutions Architect	24
Lead Developer	15
UI/graphic Designer	12

Infrastructure

Consultant	38
Engineer/Help Desk	28

Project Management and Consulting

Team Leader	24
Senior Technology Consultant/ Technology Consultant	33

Training and Support

Microsoft Certified Trainer	4
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Example SCCM Projects & Recent Clients

SCCM Consultancy

Review of current SCCM infrastructure and architecture, long term support involving the provision of documentation for SCCM set up, review, recommendations, assistance in implementation, change management and client training.



SCCM Support

Microsoft qualified SCCM Engineer with design and hands-on experience to provide SCCM rollout, configuration and troubleshooting.



SCCM Training

Instructor led training courses, bespoke course creation for individuals, small teams or larger groups as required.



Example DreamTeam Member SCCM Skills

SCCM Consultant

Experienced Consultant with industry experience in finance (manufacturing) IT. 4 years experience in SCCM/SCOM.

Systems Engineer

Engineer who has developed a solid track record of working with Microsoft infrastructure technologies in technically complex, large scale and mission-critical enterprise environments.

Technical Specialist

Expert technologist in Microsoft SCCM and SCOM. Worked on a number of projects upgrading both SCCM 2007 and SCOM 2007 to R2 levels, documenting operational changes to the configuration and performing daily administration tasks on the companies infrastructure.

Sector Experience

Services	34
Finance	20
Public Sector	28
Retail	7
Telecommunications	7
Manufacturing	6
Microsoft Direct	7
Pharmaceutical	6

Microsoft Dynamics CRM



Microsoft's Customer Relationship Management (Dynamics CRM) solution helps businesses to employ best of breed Windows-based technology, integrating seamlessly with Microsoft Office and other business tools. DreamTeam consultants enable you to tune, customise and integrate Microsoft Dynamics CRM effectively into your organisation.

Total Pool: 240

Example CRM Projects & Recent Clients

Scoping workshop, Dynamics CRM demo and training

Consulting to build a bespoke Dynamics CRM demo e.g. VM use to gain business user buy-in. 5 days initial workshop to scope demo requirement and then customise client solution with training on the demo created.



Dynamics CRM customisation

Dynamics CRM customisation to allow storage and retrieval of all contacts e.g. screen view or data field customisations to client requirements and bespoke calendaring / task and resource scheduling add-ins.



Dynamics CRM integration with SharePoint

Linking Dynamics CRM directly into Sharepoint for individual contact document libraries e.g. when a new Dynamics CRM contact is set up a task is automatically executed to create a linked Sharepoint document library based on a range of templates.



Mobile Access

Blackberry remote access for mobile workers integrating with Blackberry server infrastructure. Links with MS Office, Dynamics CRM and Sharepoint document libraries.

Example DreamTeam Member CRM Skills

Workshop developer / trainer

Creation of 3 to 5 day workshops to scope demo requirement and then customise solution with client data, with a final training day on demo for end users.

Dynamics CRM Consultant

MCSE with 3 years experience in development and integration of Microsoft Dynamics CRM with other MS products including Office, Exchange and SharePoint.

Developer

MCS qualified developer with experience of Dynamics CRM customisation in a range of vertical markets, specialising in retail and services sectors.

Application Development

Developer	102
Senior Developer	47
Technical/Solutions Architect	50
Lead Developer	19
Test Manager/Tester	30
Build/Release Manager	2
UI/Graphic Designer	2

Infrastructure

Consultant	16
Engineer/Help Desk	23
Database Architect/Administrator	21

Project Management and Consulting

Team Leader	47
Programme/Project Manager	76
Senior Technology Consultant / Technology Consultant	74
Business Analyst/Consultant	48

Sector Experience

Services	152
Finance	102
Public Sector	114
Retail	39
Telecommunications	57
Manufacturing	24
Microsoft Direct	26
Pharmaceutical	29

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email us at info@dreamteamportal.com
or call 01256 403800

www.dreamteamportal.com

