



## Case Management Made Easier

### With Productivity and Information Assurance

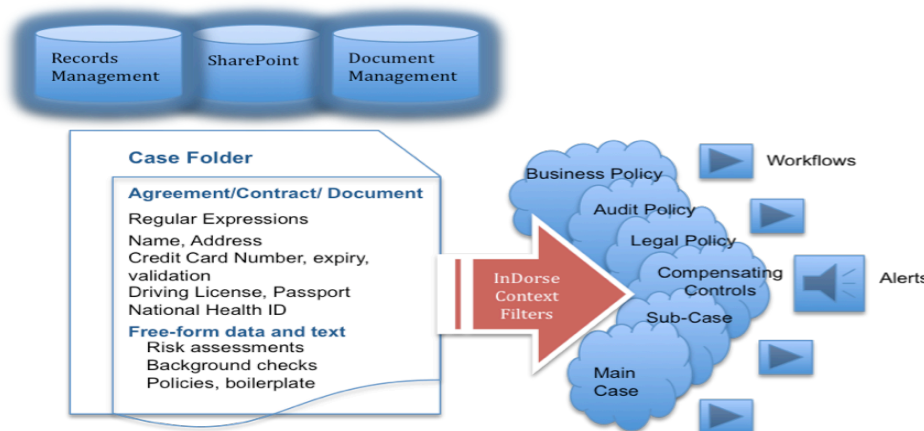
Case Management productivity, success or failure can be down to the completeness and accuracy of the information available to the case manager, or the lack of it. In rare cases it is possible that the information has also been tampered with, making (say) a commercial judgment unsound or a criminal prosecution unsafe.

- In commerce this could lead to fraud, information leakage, loss of contracts, market share, profits and competitive advantage.
- In police investigations, or legal cases, prosecutions can fail because the evidence can be repudiated.
- In Tax and revenue collection this could lead to additional effort correcting under or over payments.

Case Management solutions often combine Microsoft SharePoint for collaboration, a Document or Records Management system and workflow. What they typically lack is the ability to logically group and organize information from disparate files sources for easier of case management and the ability to secure information held in store, in transit and in use, i.e. according to the Information Assurance or compliance policies for that specific use or user - *unless they are using a context-based, data protection solution such as the award-winning InDorse Technologies.*



#### ***InDorse: A Smarter Approach to Case Management***



Without case-workers changing the way that they work, InDorse software can directly deliver, or seamlessly integrate with, existing systems to help meet business, legal and compliance mandates via:

1. Encrypting and authenticating user access:

© InDorse Technologies Inc. 2006-2009. All Rights reserved. International Patents Pending



## Case Management Made Easier

### With Productivity and Information Assurance

- Digitally signing and tagging the transmission of case material/files across open or public networks
  - Deciding on-the-fly, which policies and rules should be applied to the documents in transport and in use
  - Enforcing the relevant policy, either via InDorse or instructing other Information Rights Management systems, the correct policy to apply for that session
  - Enforcing Strong Access Control Measures by restricting access to case management data by business need-to-know
  - Authenticating the ID to each person requesting, sending or receiving files
  - Restricting physical access to case information by application of policies on-the-fly
2. Making Compliance and Audit management easier by:
- Implementing and maintaining a set of singly defined and centrally stored policies that can be dynamically and actively applied to monitor, protect files and warn of potential breaches;
  - Reporting the document's full audit trail i.e. how the document was received, what has changed, when was the document accessed, where was the document filed or saved (or enforcing where it can be saved);
  - Reporting usage and changes, including parent/child pedigrees including a visual pedigree/history chart;
  - Tracking and monitor all access to all observable unstructured information and grouping it for case or compliance purposes e.g. PCI, money laundering, SOX, Freedom of Information, etc)
  - Deploying an easy-to-use audit tool for both the internal risk/security team and external auditors;

#### Available as a Software Product or via Short and Long Term Services

- Managed services for Case Management – combining consulting and software
- InDorse service to write test and deploy context filters for Case Management and other policies
- Assessment, recommendation, planning, delivery and audit of Case Management solutions
- InDorse Software solution planning, delivery, training and support services
- Forensic investigation and remediation
- Ad-Hoc consulting services, such as timely preparation for audit

#### Find Out More

[sales@indorse-tech.com](mailto:sales@indorse-tech.com) <http://www.indorse-tech.com>

InDorse USA: +1 646 495 6127

InDorse UK: +44 (0) 1491 845 405